Configure a Dynamics 365 customer experience solution

CODICE	**MB-280T04**
DURATA	**1 gg**
PREZZO	**420,00 €**
EXAM	

DESCRIZIONE



This learning path prepares you to complete the Dynamics 365 customer experience analyst challenge project and validate your skills. You should have already completed the following modules as part of the MB-280: Dynamics 365 Customer Experience Analyst course series. If you haven't, it's recommended that you take some time to complete these modules before beginning the challenge project.

** Dal 31 luglio 2026 questo corso è stato sostituito da AB-210T00 Accelerate sales pipelines with AI in Dynamics 365

PREREQUISTI

You should be familiar with the basic features of Dynamics 365 Sales and Dynamics 365 Customer Insights and how to configure them.

CONTENUTI

- Manage leads with Dynamics 365 Sales
- Manage opportunities with Dynamics 365 Sales
- Manage and organize your product catalog with Dynamics 365 Sales
- Create emails in Dynamics 365 Customer Insights - Journeys
- Build journeys with Dynamics 365 Customer Insights - Journeys
- Challenge project - Configure a Dynamics 365 customer experience solution