Configure Dynamics 365 customer experience model-driven apps

CODICE	**MB-280T01**
DURATA	**1 gg**
PREZZO	**490,00 €**
EXAM	

DESCRIZIONE



With model-driven apps, organizations can customize their user experiences with little to no code and create powerful applications that empower their users and increase productivity. This course is designed to help students learn the skills necessary to configure the Dynamics 365 customer experience model-driven apps, which include Dynamics 365 Sales and Dynamics 365 Customer Insights. In this course, students will learn how to create tables and columns, work with Microsoft Dataverse, and configure the user experience inside a model-driven application. This course is part of a four-course series (MB-280T01-T04) aligning to the MB-280 certification exam.

** Dal 31 luglio 2026 questo corso è stato sostituito da AB-210T00 Accelerate sales pipelines with AI in Dynamics 365

TARGET

This course is designed for IT or marketing professionals who want to learn how to leverage model-driven applications, Dynamics 365 Sales, Dynamics 365 Customer Insights, and Microsoft 365 Copilot for Sales for their organizations. Students should be familiar with Microsoft Power Apps and basic data modeling principles.

PREREQUISTI

Students should be familiar with the Dynamics 365 customer experience suite, including Dynamics 365 Sales and Dynamics 365 Customer Insights.

CONTENUTI

- Get started using Dataverse
- Create relationships, business rules, calculations, and rollups in Dataverse
- Customize the command bar in Power Apps

- Visualize, import, and export Microsoft Dataverse data